



How to Look After Your Beautiful Signature Vinyl Floor

Vinyl Care Guide & Warranty

your style, your home

| *Signature*[®]
signaturevinyl



featuring: Signature Floors teak design

Signature

Congratulations!

On your purchase of a beautiful Signature Vinyl for your home.

Our vinyl care guide will assist you to maintain and extend the life of your new vinyl over many years to come. The guide also presents valuable information on your rights under Australian Consumer Law. There are great hints and tips in dealing with those accidents that will always happen in a busy household and great advice in your day to day cleaning. This guide also contains important warranty information for your purchase. Take the time to read how to best care for your vinyl and it will give you much more pleasure in years to come.

You can protect your beautiful sheet vinyl and extend its life with regular maintenance and care. Make sure you know what type of sheet vinyl you have installed as this will affect the cleaning instructions for your particular type. You'll find even more care and cleaning information on our website: www.signaturefloors.com.au

This guide is freely available with your purchase of Signature Floors sheet vinyl and Signature Floors has made your vinyl retailer aware of the availability of this important consumer information. Your retailer should provide this brochure to you at or about the time of purchase. For further information, please do not hesitate to contact your store's salesperson or visit Signature Floors on the web at: www.signaturefloors.com.au or Free Call on 1800 150 554.

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featuring: Signature Floors sandstone design

Caring for Your Beautiful Signature Vinyl

Caring for your Signature sheet vinyl flooring is easy when you know how.

Recommended Initial Treatment

Do not wash your new floor for at least 24 hours after installation. This allows the adhesive and seam sealing to thoroughly set and your cushioned flooring to settle.

Sweep with a soft brush or vacuum to remove any grit and dirt. This will avoid scratching your floor prior to implementing our recommended maintenance schedule.

After checking that the seam sealer on the joins has dried, wash the floor using the Signature Floorcoverings Cushion Floor Cleaner – follow the instructions as listed on the back of the bottle.



featuring: Signature Floors walnut design

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Caring for Your Vinyl Floor

The nature of the maintenance will depend on the amount and type of traffic. It also depends on the design. A typical maintenance program for a standard home would be as follows:

Daily Care

Sweep with a soft brush or vacuum the floor to remove any grit or dirt.
Wet mop any soiled areas.

Monthly Care

Sweep with a soft brush or vacuum the floor.
Mop the entire floor using Signature Floorcoverings Cushion Floor Cleaner.
Remove any marks using a damp eucalyptus cloth.

Removing Scuff Marks

Scuff marks on your cushioned floor surface are usually caused by dragging heavy items like furniture or sliding shoes across the floor. Generally, these can be just wiped away. If you are having any difficulties in getting these off, we suggest the following:

Add eucalyptus oil to a damp cloth and wipe scuff marks to remove any residue.
Mop area with Signature Floorcoverings Cushion Floor Cleaner.

Avoid

Paving paints, bitumen, acids and shoe polish can discolour your floor. Don't leave spills on your floor for extended periods of time. Remove stains quickly using a damp cloth.

NOTE: Do NOT use a solvent or ammonia-based cleaner, either in liquid or powder form.

Plasticiser Migration

Rubber mats and rubber tips used on furniture and chairs will cause discolouration. Rubber backed mats and shoe polish can permanently stain your floor. Rubber soled shoes left for extended periods of time can also migrate into the surface.

Ultraviolet Light

It is possible that your floor may fade due to ultraviolet light. Draw curtains as a precautionary measure during peak hours of sunshine.

Gouging/Stiletto Heels

Stiletto heels and sharp objects can cut and damage cushioned floors. Ensure furniture with sharp or small feet are fitted with suitable end caps or glides to distribute the weight evenly. Similarly, a protective material such as felt can be fitted to prevent marking from constantly moving furniture. To avoid damage when moving heavy objects such as refrigerators, lift or slide them into position on a sheet of particle board, masonite or plywood.

Floor preparation

Signature Floorcoverings will not take responsibility for possible defects in subfloor or chipboard joints showing through your installation.

Installation Guideline

1. Laying Instructions

The following recommendations are a guide for a professional installation of Signature sheet vinyl flooring. Failure to follow these recommendations can affect performance and visual aesthetics of the sheet vinyl.

The installation must be in accordance with these recommendations and in accordance with Australian Standard AS1884-2012 Floor coverings - Resilient sheet and tiles - Installation practices.

Before cutting Signature sheet vinyl flooring please examine that it is completely as you ordered.

- Is it the correct colour and pattern?
- Is it the correct width?
- Is it the correct measurement?
- Is there any visual defect?
- Colour variation?
- Damage?

Check for materials that need to be pattern matched. Failure to pattern match sheet vinyl can cause edge shading variation. This is more prevalent in plain and diagonal patterns. Pattern matches are printed on the back of the samples in stands and books. Make sure pattern match has been allowed for, as we cannot guarantee any extra material will be from the same roll or product batch.

Acclimatisation

Before installation, the floor covering should be stacked within or near laying area for a period not less than 48 hours in order to bring it to the temperature of the area in which it is to be laid.

The preferred temperature range is 15°C to 30°C.

Installation

2. Subfloor Information

Fully adhered sheet vinyl requires the following subfloor preparation. When fully adhering sheet vinyl, the condition of the subfloor is critical, the subfloor should be in accordance with AS 1884-2012 for a successful installation.

Underlayment

Many times wood panel subfloors are damaged during the construction process or are not suitable for an underlayment. These panels must be covered with an approved underlayment. Underlayment panels are intended to be used to provide a smooth surface on which to adhere the finished floor covering. It must be understood that underlayment panels cannot correct structural deficiencies. Signature sheet vinyl can be installed on hardboard and cement sheeting. Care must be taken to follow underlayment manufacturer's specifications on installation and suitability of product. In all cases, the underlayment manufacturer or underlayment installer is responsible for all underlayment warranties.

Underlayment Installation

Note: always consult underlayment manufacturer's specification for installation.

Careful and correct preparation of the subfloor is a critical part of a satisfactory floor covering installation. Roughness or unevenness of the subfloor will telegraph through the new floor covering, resulting in an unsightly surface and excessive wear on high spots. Signature will not accept any claims or be responsible for the show through of any subfloor imperfections.

Wood Subfloors

Good ventilation is essential for under floors to prevent distortion, possible decay and excessive movement of the subfloor, frame supports and underlay. If inadequate ventilation exists, subsequent damage to the floor covering material or adhesive systems will occur. Wood subfloors installed directly on concrete or installed over sleeper construction are not satisfactory for the installation of Signature sheet vinyl.

Signature sheet vinyl should **never** be installed on the following subfloors:

- Existing resilient sheet and tile floor coverings.
- Carpet.
- Yellow tongue/chipboard flooring.

Concrete Subfloors

Concrete subfloors must be dry, smooth, and plane as per AS 1884-2012 for planeness, dryness and smoothness. Concrete subfloors must be free from dust, solvent, paint, wax, grease, oil, asphalt sealing compounds and other extraneous materials including builders chalk. The surface must be hard and dense, and free from powder or flaking.

New concrete slabs must be thoroughly dry (at least six weeks) and completely cured. Curing agents, surface hardeners and other additives may cause adhesive bonding failure. These should be removed by sanding or grinding. All concrete slabs must be checked for moisture and alkalinity before installing material. The final responsibility for determining if the concrete is dry enough for installation of the flooring lies with the floor covering installer.

Holes, grooves, expansion joints and other depressions must be filled with a latex underlayment compound, trowelled smooth and feathered even with the surrounding surface.

3. Loose Lay Installations

All textile backed Signature sheet vinyls have no limits to the size they can be loose laid.

All other Signature sheet vinyls can be loose laid if the area of installation is less than 28 square metres. Loose lay of these sheet vinyls are not recommended in high traffic areas or when the use of roller chairs are required.

Where large heavy objects are placed next to regular foot traffic, it is recommended that the material should be fully adhered to the subfloor.

Seam sealing with an appropriate cold weld sealer is recommended on all loose laid installations.

NOTE: Never use adhesive or double sided tape under seams of a loose laid installation.

Following the correct loose lay recommendations Signature vinyl will not curl or shrink.

Fluctuations in the Australian climate may cause the vinyl to grow slightly. It is recommended on all loose lay installation to leave a 2mm gap around the perimeter. If this gap is not left and if silicon is applied to the perimeter, this can impede the expansion of the sheet vinyl resulting in buckling. It may require re-visiting the installation two weeks after to re-trim once the sheet vinyl has acclimatised.

4. Fully Adhered Installations

Always adhere sheet vinyl following adhesive manufacturers' specifications and recommendations. Any concerns with regard to adhesion must be referred to the adhesive manufacturers. A gap of 1mm must be left around perimeter to avoid buckling.

Rolling of the installed sheet vinyl is recommended to achieve transference of the adhesive onto the sheet vinyl and to the subfloor. Failure to roll vinyl may cause buckling and bubbling. A 22-33 KG roller is recommended.

5. Seam Sealing Seams

The application of an appropriate seam sealer is recommended for both fully adhered and loose lay installation. Care must be taken to follow seam sealers recommendations and specifications.

The following installation recommendations are to be used on the seams:

- Cover the completed seam with masking tape.
- Carefully cut through the tape with a sharp straight blade running in the seam.
- Weld the seam, making sure that the applicator needle is pressed firmly into the seam.
- Once the sealer has dried the tape can be removed.

The above recommendations must be adhered to and the installation must be in accordance with Australian Standard AS1884-2012 Floor coverings - Resilient sheet and tiles - Installation practices.

Signature Floors Warranty

General Warranty Conditions

Consumer rights remain in effect in addition to this warranty. Signature Floors warranties are extended to the original purchaser of the sheet vinyl and are non transferable. The warranty is solely for the domestic indoor use of the product in an owner occupied single-family private residence. The warranty only applies to first quality products and is not applicable to products sold as seconds, irregulars, shorts lengths or used. Products must be properly installed in accordance with AS1884-2012. Product also requires routine maintenance, and should be properly maintained in accordance with the recommendations described in this brochure. Failure to appropriately install the product and to provide such care could void all or part of the warranty coverage.

Signature Floors excludes and will not pay consequential or incidental damages under these warranties. This includes any loss, expense, or damage other than to the product itself that may result from a defect in the product, including without limitation, mileage, movement of furniture, delivery delays, additional handling and labour as a consequence of modifications to the original product.

The warranty does not cover:

- Any non-residential or commercial applications of the product or tenanting of the premises in which the product has been installed.
- Product installed outdoors or in garages.
- Any defects due to improper installation including subfloor imperfections.
- Damage to product caused by improper maintenance, application of improper cleaning agents, methods, mishaps or inadequate care.
- Damage to the product caused by burns, wheel & castor traffic, tears, pet abuse or furniture depressions.
- Abuse by any athletic equipment such as roller skates, golf shoes or gym equipment.
- Changes in product colour or fading or other discolouration resulting from external causes, such as spills of household chemicals, other non-food or non-beverage substances, or atmospheric or chemical influences.
- Damage resulting from accidents, abuse (being any use considered unreasonable given the normal and expected use of the product in a residence) or abnormal wear (soiling, burning, flooding, cutting, pet damage, smoke etc.) or from wetting or persistence of excessive moisture or exposure to very hot substances.
- Any product which has been treated after installation with any protective material or defects or damage due to application of any topical treatments (including fungicides, bactericides, biocides, anti-statics, stain resists, some cleaning agents etc.) which has adversely affected the attributes of the product.
- Normal or minor differences between the colour and texture of samples and the installed product.



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What Signature Floors will do if your vinyl fails to perform

The law states, pursuant to Schedule 2 of the Competition and Consumer Act [CCA] that “Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”

If any part of your vinyl sheeting fails to perform in accordance with a warranty applicable to the vinyl sheeting, Signature Floors may offer to repair, replace, refund or offer an allowance or arrange a credit equal to the cost of the material only, in the affected area. The credit will apply only to a new vinyl sheeting of the same or comparable quality vinyl sheeting manufactured by Signature Floors, depreciated as set out right:

Home Owner Obligations

In order to maintain and protect your coverage under the terms of this warranty, you must:

- Keep proof of purchase in the form of a receipt, bill, invoice or statement from the retailer, showing the price you paid for the vinyl, together with proof of installation date.
- Have your vinyl installed in accordance with Australian Standard AS1884-2012 Floor coverings - Resilient sheet and tiles - Installation practices, and otherwise in accordance with the guidelines set out in this brochure.
- Maintain your vinyl sheeting with regular care and cleaning.

Making a Claim

If you consider that your vinyl sheeting is failing to perform in accordance with these warranties or your consumer rights, please notify your flooring retailer to arrange an on-site inspection of the installation. It will be of assistance to describe the specific problem, the date of installation and where possible, include a copy of your invoice. The retailer will take appropriate action, including notifying Signature Floors if necessary. Should you be unable to contact your retailer, or if you do not get a satisfactory reply from them, please contact Signature Floors.



Star	3	4	5	6	7	8
Year	5	7	10	15	20	25
1	100%	100%	100%	100%	100%	100%
2	80	90	90	93	95	96
3	60	75	80	86	90	92
4	40	60	70	79	85	98
5	20	45	60	72	80	84
6		30	50	65	75	80
7		15	40	58	70	76
8			30	51	65	72
9			20	44	60	68
10			10	37	55	64
11				30	50	60
12				23	45	56
13				16	40	52
14				10	35	48
15				5	30	44
16					25	40
17					20	36
18					15	32
19					10	28
20					5	24
21						20
22						16
23						12
24						8
25						4

Attach Receipt Here

Purchase Record

My Signature Vinyl

Customer:

Address: _____

State: _____ Postcode: _____ Tel: _____

Vinyl name: _____ Colour code: _____ Colour: _____

Price per lineal metre: _____ Qty purchased: _____ Purchase date: _____

Installer:

Installation date: _____

Address: _____

Tel: _____

Retailer:

Salesperson: _____

Address: _____

State: _____ Postcode: _____ Tel: _____

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Details correct at time of printing. Please consult with website for information updates.
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